Hot**M**

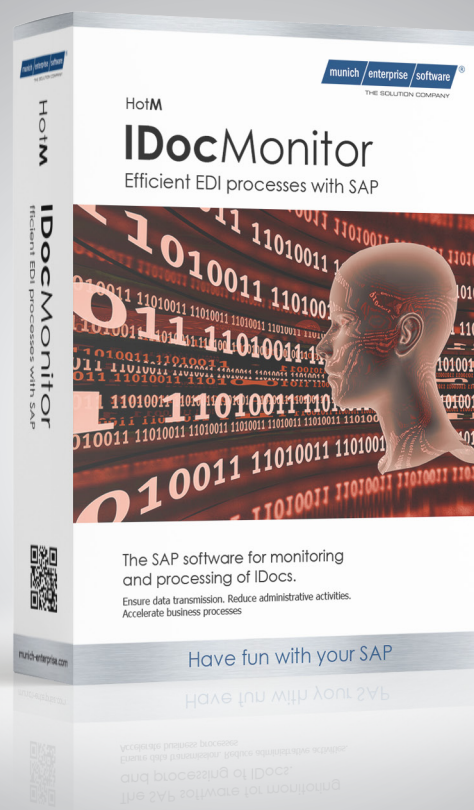# **IDoc**Monitor

The software for monitoring and processing of IDocs

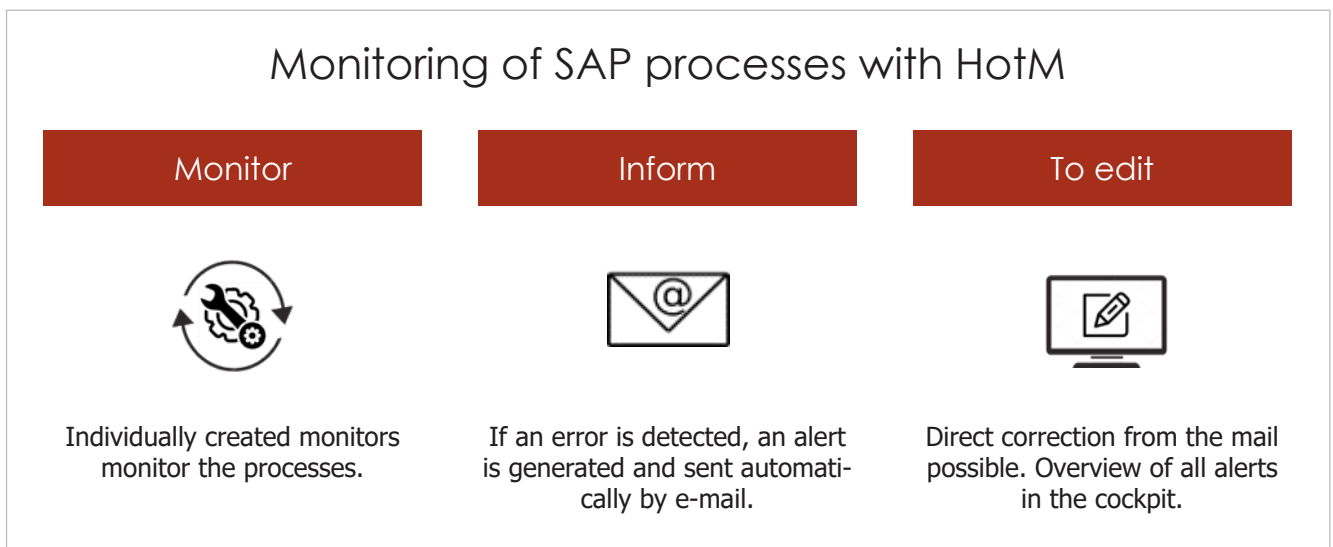Monitor your EDI processes - safely, easily and efficiently

Product description

SAP IDocMonitor supports you in the monitoring, processing and administration of intermediate documents (IDocs). It is part of the add-on HotM.

Background: IDocs are the central format for data exchange with internal and external systems in an SAP system environment. There are always errors in the processing of IDocs in an SAP ERP system. In practice, many companies spend valuable time identifying and correcting these errors.
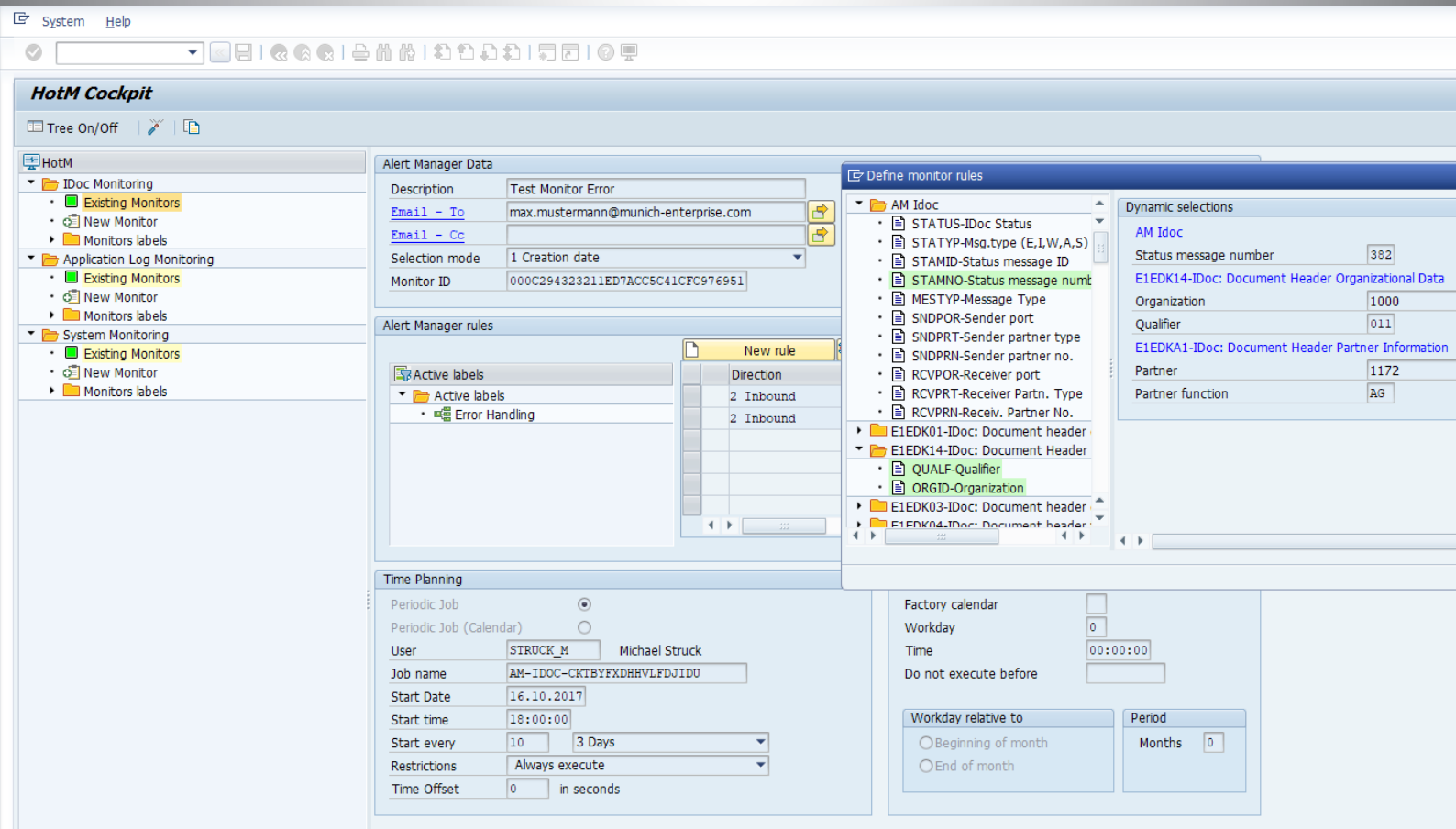
With the IDocMonitor, you always know whether your EDI processes are running error-free. The IDocMonitor Cockpit can be used to easily define process monitoring monitors. These monitors contain a content and technical set of rules for periodic monitoring. Defined system states are recognized immediately. Subsequently, the responsible users are informed automatically by means of a so-called alert by E-Mail. In order to speed up the error correction, a jump out of the e-mail takes place into the respective application. The rules for the detection and distribution of messages are defined according to individual requirements.

With timely error detection, IDocMonitor reduces delays in your business processes. Faulty system states are detected promptly and can be corrected immediately.

Monitoring of SAP processes with HotM

Monitor	Inform	To edit
Individually created monitors monitor the processes.	If an error is detected, an alert is generated and sent automatically by e-mail.	Direct correction from the mail possible. Overview of all alerts in the cockpit.

Function overview

- Monitoring with SAP New IDoc Monitor Transaction
- Define monitors to monitor the system
- Easy maintenance of technical and content criteria with status
- Simple configuration with business criteria
- Test tool for the rules
- Definition of distribution lists for sending notification e-mails
- Automatic notification of „faulty" system states via alert e-mails
- Flexible design of alerts via HTML
- Simple processing of the IDocs from the e-mails with direct jump to the application

Customer benefits

Benefits for the company

- Shortening and reducing disruption times in EDI processes
- Increased productivity through fast, smooth processes
- Cost, resource and time savings
- Fast ROI and lasting cost reduction
- Competitive advantage through frictionless communication channels
- Increase customer satisfaction

Benefits for the users

- Reduction of monitoring times by active notification via e-mail
- Fast fault identification
- Efficient transaction processing (error transparency, direct processing, forwarding)
- Simple, user-friendly handling
- Central user interface (cockpit)
- Complete control of SAP processes according to individual rules

Benefits for the IT

- Easy implementation and short introduction time (ready-to-run)
- Modification-free and release-capable
- No further hardware / server necessary
- Easy administration
- Increased user satisfaction

Scope

The add-on is offered as a standard solution. The application is available in German and English.

You can download the software via our portal. Afterwards, you import these into your SAP system. Thereafter, the product is ready for use immediately. You do not need any other software and service components.

The so-called monitors, with which you determine the important technical and content regulations for you, you can define yourself by means of a detailed user documentation.

Services

- Portal access for software download
- Transports with relevant software components
- User documentation
- Support Hotline

Technical specifications

- Base - NetWeaver Application Server 7.00 (ABAP)
- Developed with ABAP and integrated extension ABAP Objects
- S/4 HANA suitable

Contact

Would you like more information about our SAP add-on „**IDoc**Monitor"? Talk to us.
We are happy to be at your disposal for a comprehensive discussion and a product demo.

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Have fun with your SAP®