Mailcenter
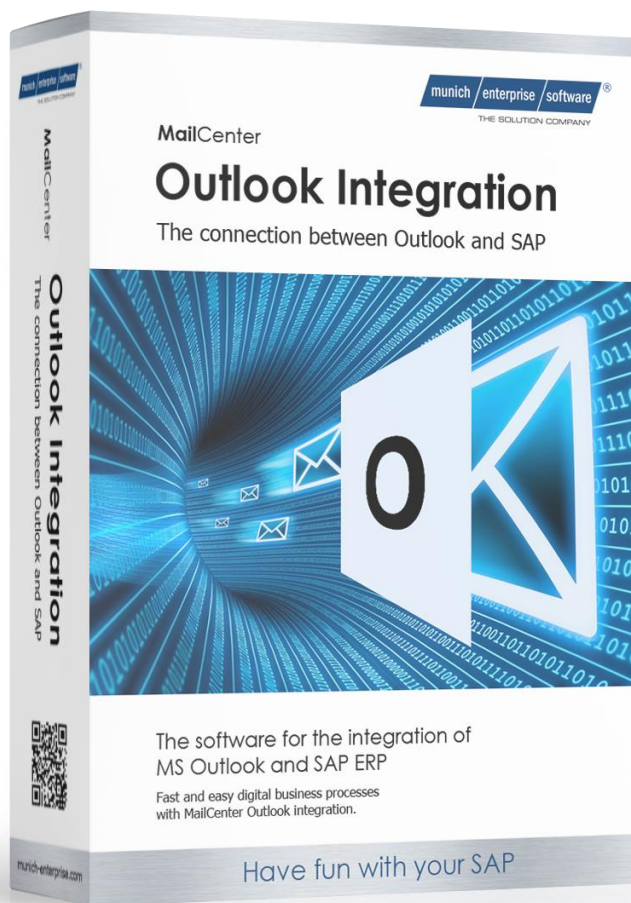
Outlook Integration

The software for the integration of Microsoft Outlook and SAP

Fast and easy digital business processes with the MailCenter Outlook integration.

SAP® Certified
Integration with SAP S/4HANA®

Mail Center **Outlook Integration** - Successful through the connection of Outlook and SAP

Product description

The MailCenter Outlook Integration connects Microsoft Outlook with the SAP system. It makes important SAP data and functions available directly in Outlook. The rapid availability of information leads to improved external and internal communication. Search times are reduced and processes accelerated. The result is higher service quality and lower costs.

Display master and transaction data for the SAP business partner in Outlook – the associated business partner from SAP is automatically determined based on the e-mail information. You get an overview of the last transactions for this business partner immediately and without further clicks directly in Outlook. If necessary, you can jump directly from Outlook to the SAP process.

Create, change and display SAP processes directly from Outlook – You can create, change or display SAP processes directly from the inbox. If you create or change a process , the e-mail can be automatically archived for the process. This saves your employees numerous individual steps and valuable time.

Central storage of all important e-mails and attachments - By storing e-mails and e-mail attachments for offers, orders and orders, you create seamless, transparent communication and a clear order history for any SAP object.

highlights

- ✓ Display master and transaction data for the SAP business partner in Outlook
- ✓ File e-mails from Outlook directly to SAP objects
- ✓ Creation of transparency in the e-mail correspondence on the SAP process
- ✓ Create, change and display SAP processes from Outlook
- ✓ Improved internal and external communication

Functions

- Automatic search of the SAP object for the Outlook mail in the inbox
- Automatic business partner determination
- Create, change and display SAP transactions directly from the email
- Search of SAP processes in Outlook
- Function to categorize the messages before archiving
- Direct filing of mails from the inbox to all SAP objects
- It is also possible to create notifications in SAP directly from e-mail
- Archiving of the incoming e-mail via the ArchiveLink interface
- Inclusion of the mails in the attachment list of the SAP object
- Mails about the services for the object can be viewed by the user in SAP
- The integrated Outlook viewer displays the e-mail in SAP as in the original
- Submitted issues get a new status in Outlook
- Definition of different user groups with specific settings possible
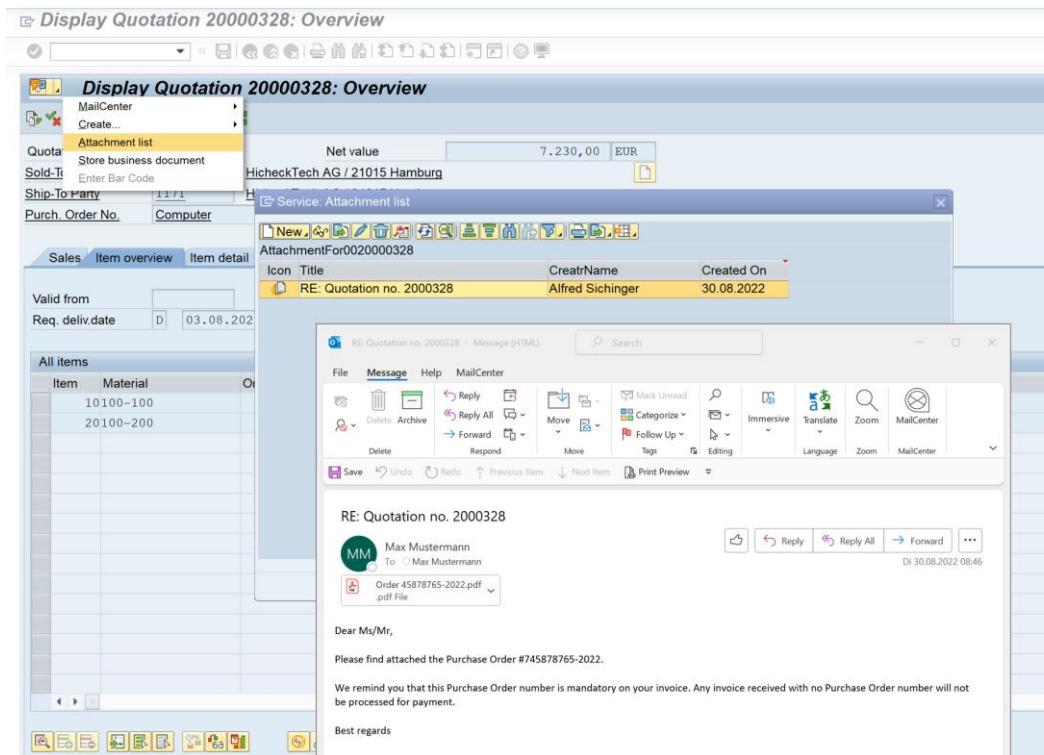
100+ – installations worldwide

delivers software for **500+** companies

in over **30** countries

over **20 million** emails sent per year

Industry sectors

- ✓ Metal, wood, paper industry
- ✓ automotive industry
- ✓ Machine, device, component construction
- ✓ plastic industry
- ✓ consumer goods industry
- ✓ etc. _

Technology

- ✓ From NetWeaver 7.4
- ✓ ECC 6.0 to S/4HANA
- ✓ Smartform, SAPscript , Adobe
- ✓ Extensive Implementation Guide
- ✓ Short, standardized implementation
- ✓ Easy takeover by IT

Benefits for your business

Important data visible in Outlook and in the SAP process

- Easier external and internal communication
- Improved transparency, faster access, fewer searches
- More efficient work, higher service quality

Security

- Improved quality of case processing
- No media breaks, minimization of errors
- Simple, user-friendly handling
- user satisfaction

Easy implementation

- Easy implementation, short lead time
- Modification-free and releasable
- No additional hardware/server required

Solution scope

The MailCenter Outlook integration is offered as a standard solution and is available in German and English. In addition to providing the software, we take care of the initial setup based on a predefined questionnaire. The add-in consists of the client software for Microsoft Outlook and the server software for SAP.

System Requirements

Product versions from:
· EHP2 FOR SAP ERP 6.0
· SAPERP 6.0
· SAP NETWEAVER 7.4
· Microsoft.NET Framework Version 4 or higher

Software component versions from:
· MESERP | MailCenter | Release 22-08 (08/2022)

Also for SAP S/4HANA from:
· SAP S/4HANA ON-PREMISE 1511

Contact

Would you like more information about our SAP add-on "MailCenter Outlook Integration"? Talk to us. We are at your disposal for a comprehensive discussion and a product demo.

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Have fun with your SAP.