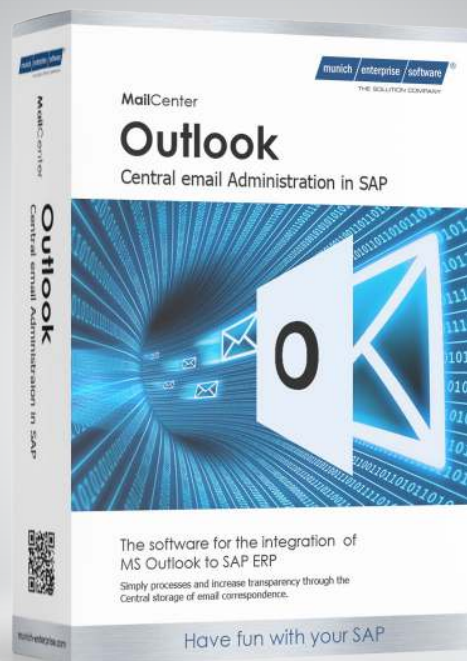


MailCenter

Outlook

The Software of the integration
of MS Outlook to SAP ERP

03/2018



Business mail central and transparent

Product Description

MailCenter Outlook Integration connects Microsoft Outlook with the SAP ERP system. Incoming business correspondence is quickly and easily linked to the corresponding transaction in SAP.

In SAP ERP, the complete e-mail correspondence is available for the respective business transaction. SAP becomes the central platform for the relevant e-mail correspondence.

The benefit lies in the transparency of processes, the quick access of the users to the correspondence and in an improved quality of the process handling. The add-on represents an important building block in the Framework of a company-wide enterprise content management strategy.

The solution provides functions for linking e-mails from Microsoft Outlook to SAP Business Objects. It enables the inclusion of e-mails in the attachments list of the corresponding SAP objects, the display and forwarding of emails in SAP via the integrated Outlook viewer, the creation of service notifications and so on.

The simple operation and flexible adaptation to the respective business process enable efficient transaction processing.

The MailCenter Outlook Add-In makes correspondence management in SAP ERP more efficient and proven to save costs, resources and time.

Feature Overview

- Direct Linking mails from Microsoft Outlook Inbox to SAP business objects such as customer orders, inquiries, orders, etc.
- Receiving the mails from the SAP object to the attachment list
- SAP mails with attachments fully visible at all times on the Object Services
- Display e-mails within SAP as in Outlook, through the integrated Outlook viewer
- "Scan": checking the incoming mails to an existing SAP object
- Ability to collect additional information and features to categorize the email
- "Status": Transmitted operations received a new status in Outlook
- "User configuration": User-specific settings in Outlook
- Rule management to automatically move assigned emails to specific folders

The screenshot displays the MailCenter Outlook integration interface. The main window, titled "MailCenter - Bearbeite Mail", shows a table of documents and a form for editing. The table lists documents with columns for Status, Dokumentname, Dateierweiterung, Dokument Datum, Dokument Zeit, SAP Objekt, Nummer, and Dokumententyp. The form below the table includes fields for SAP Objekt, Nummer, Dokumententyp, Kategorie 1, Kategorie 2, and Freitext, along with buttons for "Prüfen" and "An SAP". The background shows the Outlook interface with a list of emails and a sidebar with folders like "Posteingang" and "Entwürfe".

Status	Dokumentname	Dateierweiterung	Dokument Datum	Dokument Zeit	SAP Objekt	Nummer	Dokumententyp
New	Mail	MSG	26.02.2016	12:27	Bestellung	10000018	Email
New	Skizze Bauteil 789-4523-2016	PDF	26.02.2016	12:27			

SAP Objekt: Bestellung
Nummer: 10000018
Dokumententyp: Email
Kategorie 1: Kaufmännische Klärung
Kategorie 2: Preis
Freitext: Rückfrage Lieferant zum Preis

Buttons: Prüfen, An SAP

Benefits for the customer



Company Benefits

- Improved transparency of operations
- Improved service quality
- Improved quality of transaction processing
- Improved document security
- Fewer document loss



User Benefits

- Central overview of the entire e-mail correspondence
- Faster access to information
- Unified information platform
- Simple, user-friendly handling
- Error minimization
- No media breaks



IT Benefits

- Easy and short implementation
- Modification-free and upgradable
- No further hardware/server necessary
- Enhanced user satisfaction

The screenshot displays the 'MailCenter - Sende- und Empfangsberichte zum Objekt' window. It is divided into two main sections: 'Ausgang' (Outgoing) and 'Eingang' (Incoming). Each section contains a table of email records with columns for status, mail type, subject, send date, send time, and recipient/sender.

Stat.	Mail	Betreff kurz	Sendedatum	Sendezeit	Empfänger
		Auftragsbestätigung: 10000018	26.02.2016	12:20:03	demo@munich-enterprise.com
		Auftragsbestätigung: 10000018	26.02.2016	12:20:03	max.mustermann@munich-enterprise.co
		AW: Bauteil XY zu Auftrag 10000018	26.02.2016	12:27:05	max.mustermann@munich-enterprise.co

Stat.	Mail	Betreff kurz	Sendedatum	Sendezeit	or. Sender
		AW: Auftragsbestätigung: 10000018	26.02.2016	12:21:28	Demo@munich-enterprise.com
		AW: Bauteil zu Auftrag 10000018	26.02.2016	12:23:40	Max.Mustermann@munich-enterprise.com
		Auftragsbestätigung: 10000018	26.02.2016	12:20:17	Alfred.Sichinger@munich-enterprise.com
		Auftragsbestätigung: 10000018	26.02.2016	12:20:17	Alfred.Sichinger@munich-enterprise.com
		Skizze Bauteil	26.02.2016	11:50:44	Max.Mustermann@munich-enterprise.com

The screenshot shows the 'Terminauftrag 1000001' form. It includes fields for 'Terminauftrag' (10000018), 'Auftraggeber' (1000, Becker Berl), 'Warenempfänger' (1000, Becker Berl), and 'Bestellnummer' (AU-123456-2016).

The screenshot shows the 'Verkauf' (Sales) form. It includes fields for 'Wunschlieferdat' (04.03.2016), 'Auslieferung' (Auslieferung), 'Gesamtgewicht' (2.250 KG), 'Volumen' (0,000), 'Preisdatum' (26.02.2016), 'Gültig bis', 'Zahlungsbed' (ZB01 14 Tage 3%, 30 T... Incoterms), and 'CIF Berlin'.

Scope

The MailCenter Outlook Add-In is offered as a standard solution and is available in German or English. The add-in consists of the client software for Microsoft Outlook as well as the server software for SAP ERP.

Services we offer

- Technical implementation
- Company-specific configuration
- Handover including briefing on functionality
- User documentation

Technical Data

- Based on SAP NetWeaver/ABAP Application Server technology
- Developed with ABAP and integrated enhancement of ABAP objects
- Integration with Microsoft using Object Linking & Embedding (OLE)

System Requirements

- SAP ECC 6.0 and higher
- Microsoft Outlook Versions: 2010 (32 Bit), 2013 (32 Bit), 2016 (32 Bit) - 64 Bit Versions on request - .NET Framework Version 4 or higher
- Operating system independently
- Database independently
- Mailserver any STMP-enabled email server

How to contact us

Would you like to know more about MailCenter Outlook Add-In? Feel free to contact us. We will be happy to discuss your requirements in detail and give you a demonstration of our product.



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