MailCenter

Monitoring

The software for monitoring
SAP processes

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Monitoring

Monitoring of SAP prozesses

SysMonitor
ProzessMonitor
IDocMonitor
LogMonitor
KPIMonitor
WhrMonitor

The software for monitoring
SAP processes

Reduce administrative activities, accelerate business processes..

Have fun with your SAP
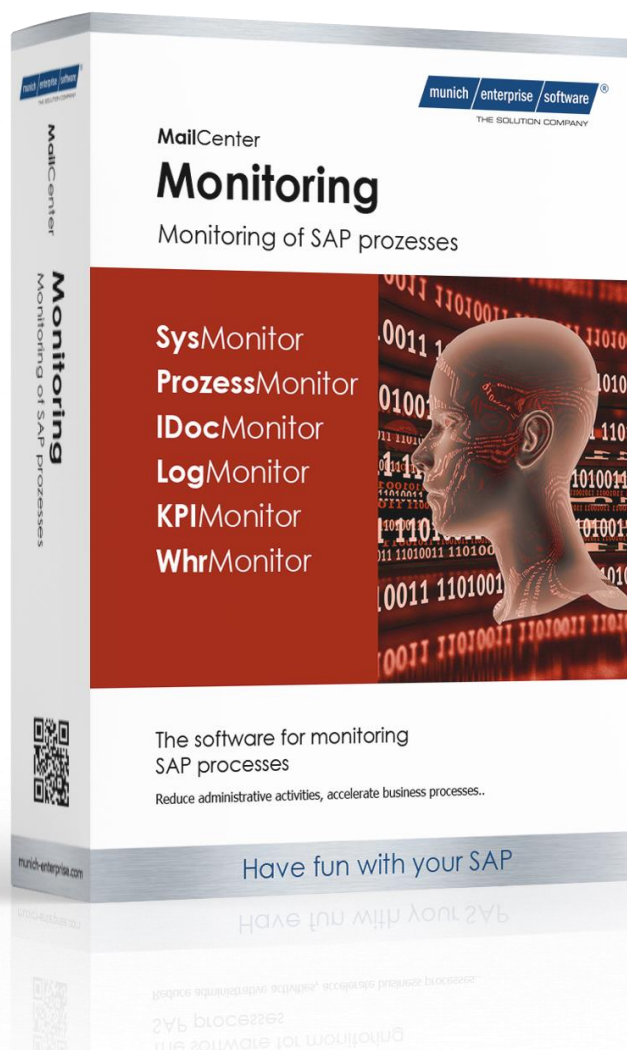
Monitor your processes - safe, easy and efficient

SAP® Certified
Integration with SAP S/4HANA®

Product description

MailCenter Monitoring supports the user in the monitoring, processing and administration of SAP processes in the areas of IDoc, application log and runtime environment.
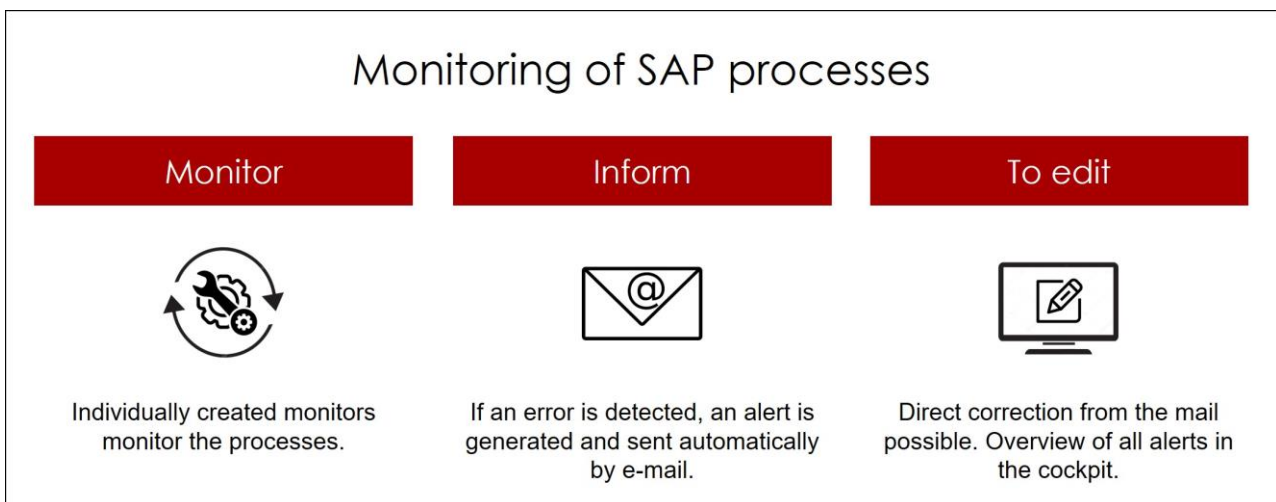
Background: In practice, many companies spend valuable time identifying and correcting bad business operations and system health. Highly skilled employees undertake annoying and time-consuming routine activities that can easily be automated.

With the SAP add-on MailCenter Monitoring , you always know whether your SAP processes and SAP system are running errorfree. Using the Monitoring Cockpit, monitors for process monitoring can be easily defined. These monitors contain a content and technical set of rules for periodic monitoring. Defined system states are recognized immediately. Subsequently, the responsible users are informed automatically by means of a so-called alert by email. In order to accelerate the error correction, a jump out of the email takes place into the respective application. The rules for the detection and distribution of messages are defined according to individual requirements.

Timely error detection reduces delays in your business processes. Faulty system states are detected quickly and can be corrected immediately. MailCenter Monitoring relieves your employees of routine activities by permanently monitoring systems and interfaces.

Components

SysMonitor — standard monitoring of system, database, memory, interfaces, ABAP runtime environment, jobs, backup

ProcessMonitor — monitoring of various processes, applications and parameters by using any reports

IDocMonitor — monitoring IDoc output and input

LogMonitor — monitoring the application log

Monitoring of SAP processes

Monitor	Inform	To edit
Individually created monitors monitor the processes.	If an error is detected, an alert is generated and sent automatically by e-mail.	Direct correction from the mail possible. Overview of all alerts in the cockpit.

Function overview

- Define monitors to monitor the system
- Periodic monitors for generating alerts
- Maintenance of rules with technical and content criteria
- Test tool for the rules
- Definition of email distributors
- Email notification of „faulty" system states
- Flexible design of the email via HTML
- Timely detection of technical and content error situations
- Direct jump from the e-mail to the SAP application for accelerated error correction
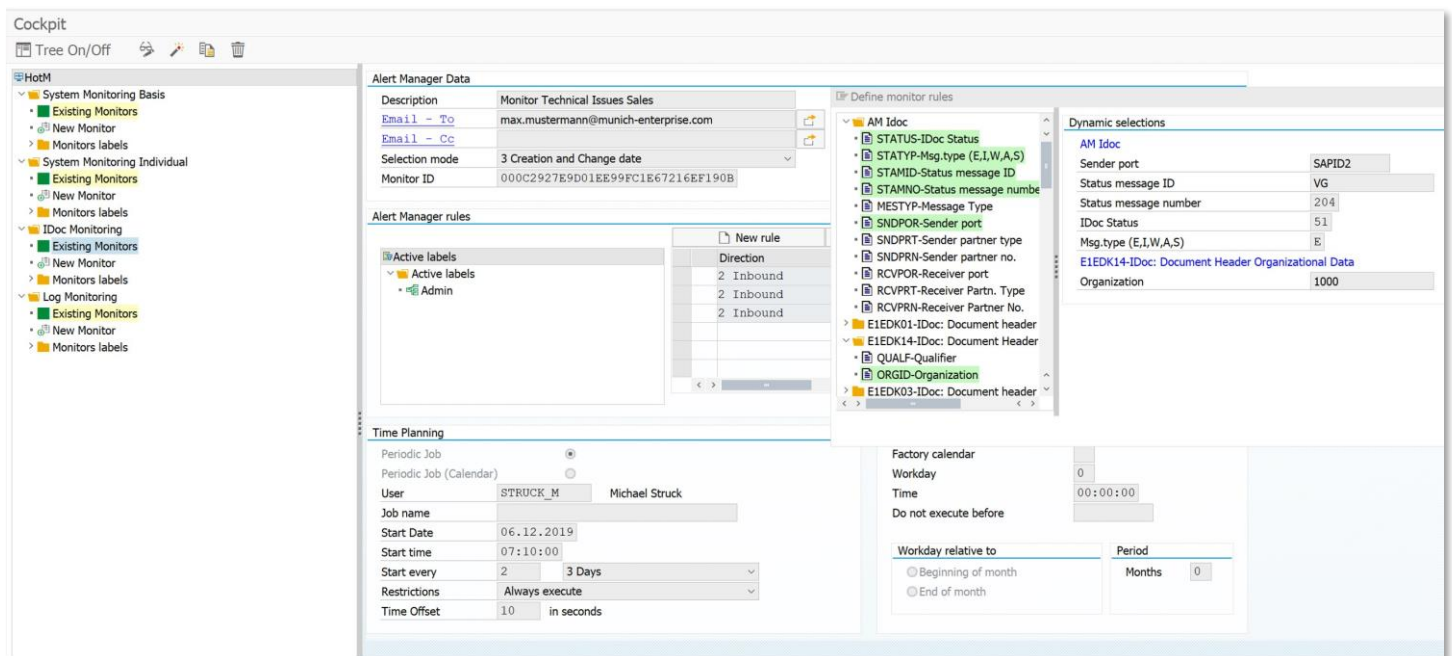
Customer benefits

Benefits for the company

- Relieving the IT
- Shortening and reducing disruption times in SAP processes
- Increased productivity through fast, smooth processes
- Cost, resource and time savings
- Fast ROI and lasting cost reduction
- Competitive advantage through frictionless communication channels
- Increase customer satisfaction

Benefits for the users

- Reduction of monitoring times by active notification via e-mail
- Fast fault identification
- Efficient transaction processing (error transparency, direct processing, forwarding)
- Simple, user-friendly handling
- Central user interface (cockpit)
- Complete control of SAP processes according to individual rules

Benefits for the IT

- Easy implementation and short introduction time (ready-to-run)
- Modification-free and release-capable
- No further hardware / server necessary
- Easy administration
- Increased user satisfaction

Scope

The add-on is offered as a standard solution. The application is available in German and English. You can download the software via our portal. Afterwards, you import these into your SAP system. Thereafter, the product is ready for use immediately. You do not need any other software and service components.

The so-called monitors, with which you determine the important technical and content regulations for you, you can define yourself by means of a detailed user documentation.

Services

- Portal access for software download
- Transports with relevant software components
- User documentation
- Support Hotline

System requirement

Product versions from:
· EHP2 FOR SAP ERP 6.0
· SAP ERP 6.0
· SAP NETWEAVER 7.4

Also for SAP S/4HANA from:
· SAP S/4HANA ON-PREMISE 1511

SAP® Monitoring

		HotM Standard	HotM Premium	HotM Enterprise
Basic Package	**Monitoring Software for SAP** Monitoring system, applications and processes, notification managers for defined events	●	●	●
Extensions	**System and database monitoring**	●	●	●
	Notification of workstocks	●	●	●
	Sending evaluations		●	●
	IDoc monitoring and editing			●
	Monitoring application log		●	●
	Notification working time "10 hours rule"			●
	Stamping working time employees check * - Mobile App -			●
	Key figures on mobile App *			●
	* Also available as a single product	Basic	Our recommendation!	All-in

Have fun with your SAP.