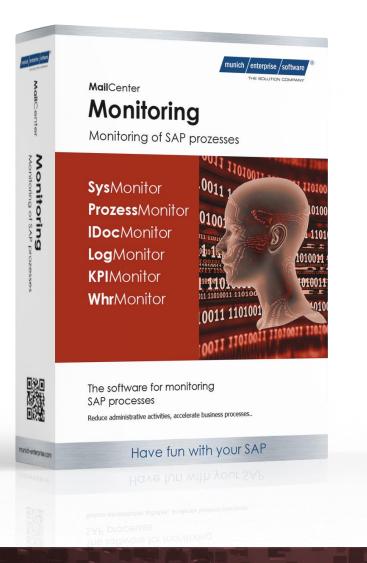


MailCenter

Monitoring

The software for monitoring SAP processes



Monitor your processes - safe, easy and efficient



Product description

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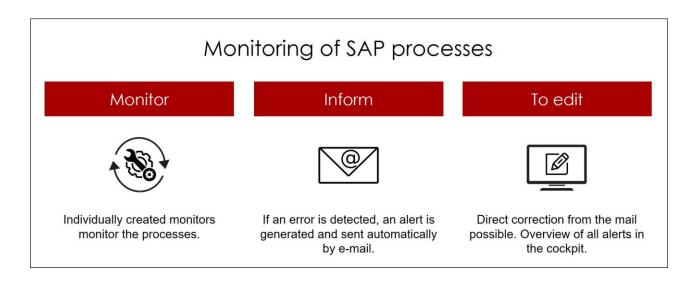
MailCenter Monitoring supports the user in the monitoring, processing and administration of SAP processes in the areas of IDoc, application log and runtime environment.

Background: In practice, many companies spend valuable time identifying and correcting bad business operations and system health. Highly skilled employees undertake annoying and time-consuming routine activities that can easily be automated.

With the SAP add-on MailCenter Monitoring , you always know whether your SAP processes and SAP system are running errorfree. Using the Monitoring Cockpit, monitors for process monitoring can be easily defined. These monitors contain a content and technical set of rules for periodic monitoring. Defined system states are recognized immediately. Subsequently, the responsible users are informed automatically by means of a so-called alert by email. In order to accelerate the error correction, a jump out of the email takes place into the respective application. The rules for the detection and distribution of messages are defined according to individual requirements.

Timely error detection reduces delays in your business processes. Faulty system states are detected quickly and can be corrected immediately. MailCenter Monitoring relieves your employees of routine activities by permanently monitoring systems and interfaces.

Component	S
Sys Monitor	standard monitoring of system, database, memory, interfaces, ABAP runtime environment, jobs, backup
Process Monitor	monitoring of various processes, applications and parameters by using any reports
IDoc Monitor	monitoring IDoc output and input
Log Monitor	monitoring the application log



Function overview

- Define monitors to monitor the system
- Periodic monitors for generating alerts
- Maintenance of rules with technical and content criteria
- Test tool for the rules
- Definition of email distributors
- Email notification of "faulty" system states
- Flexible design of the email via HTML
- Timely detection of technical and content error situations
- Direct jump from the e-mail to the SAP application for accelerated error correction

🗏 Tree On/Off 🛛 🥱 🥕 🗈 🛅										
HotM	Alert Manager Data	Alert Manager Data								
System Monitoring Basis	Description	Monitor	Technical Issues Sale	s		I Define monitor rules				
Existing Monitors Monitor	Email - To	max.mustermann@munich-enterprise.com			<u></u>	V M Idoc	Dynamic selections			
> Monitors labels	Email - Cc				STATUS-IDoc Status	AM Idoc				
System Monitoring Individual	Selection mode	3 Creat	ion and Change date		~	STATYP-Msg.type (E,I,W,A,S)	Sende		SAPID2	
Existing Monitors	Monitor ID	000C2	000C2927E9D01EE99FC1E67216EF190B			STAMID-Status message ID		s message ID	VG	
Bew Monitor						STAMNO-Status message numbe MESTYP-Message Type		s message number	204	
> Monitors labels ✓ ■ IDoc Monitoring ■ Existing Monitors • @ New Monitor	Alert Manager rules	Alert Manager rules					IDoc S		51	
				🗅 New rule	в	SNDPOR-Sender port SNDPRT-Sender partner type		ype (E,I,W,A,S)	E	
	Active labels	Active labels				 SNDPRN-Sender partner no. 		E1EDK14-IDoc: Document Header Organizational Data		
Monitors labels		 ✓ Mathematical Active labels ■ Active labels 			d	RCVPOR-Receiver port	8	ization	1000	
Log Monitoring	- 🖷 Admin				nd RCVPRT-Receiver Partn. Type					
 Existing Monitors 				2 Inbound		RCVPRN-Receiver Partner No. E1EDK01-IDoc: Document header				
• 👌 New Monitor						E1EDK01-IDoc: Document Header				
> Monitors labels						QUALF-Qualifier				
						ORGID-Organization				
				< > -		E1EDK03-IDoc: Document header				
						()				
	Time Planning					1				
	Periodic Job		۲			Factory calendar				
	Periodic Job (Calend	Periodic Job (Calendar)					0			
	User	STRUCK M Michael Struck				Time	00:00:00			
	Job name	Do not execute before								
	Start Date	Start Date 06.12.2019								
	Start time	Start time 07:10:00				Workday relative to Period		Period		
	Start every	2	3 Days	~		Beginning of month		Months 0		
	Restrictions	Always execute			C End of month					
	Time Offset	10	in seconds							

Customer benefits

Benefits for the company

- Relieving the IT
- Shortening and reducing disruption times in SAP processes
- Increased productivity through fast, smooth processes
- Cost, resource and time savings
- Fast ROI and lasting cost reduction
- Competitive advantage through frictionless communication channels
- Increase customer satisfaction

Benefits for the users

- Reduction of monitoring times by active notification via e-mail
- Fast fault identification
- Efficient transaction processing (error transparency, direct processing, forwarding)
- Simple, user-friendly handling
- Central user interface (cockpit)
- Complete control of SAP processes according to individual rules

Benefits for the IT

- Easy implementation and short introduction time (ready-to-run)
- Modification-free and release-capable
- No further hardware / server necessary
- Easy administration
- Increased user satisfaction

Scope

The add-on is offered as a standard solution. The application is available in German and English. You can download the software via our portal. Afterwards, you import these into your SAP system. Thereafter, the product is ready for use immediately. You do not need any other software and service components.

The so-called monitors, with which you determine the important technical and content regulations for you, you can define yourself by means of a detailed user documentation.

Services

- Portal access for software download
- Transports with relevant software components
- User documentation
- Support Hotline

System requirement

Product versions from:

- · EHP2 FOR SAP ERP 6.0
- · SAP ERP 6.0
- · SAP NETWEAVER 7.4

Also for SAP S/4HANA from:

· SAP S/4HANA ON-PREMISE 1511

	SAP [®] Monitoring	Ho im Standard	Hot m Premium	Hot m Enterprise
Basic Package	Monitoring Software for SAP Monitoring system, applications and processes, notification managers for defined events	•	•	•
	System and database monitoring	•	•	•
Extensions	Notification of workstocks	•	•	•
	Sending evaluations		•	•
	IDoc monitoring and editing			•
	Monitoring application log		•	•
	Notification working time "10 hours rule"			•
	Stamping working time employees check * - Mobile App -			•
	Key figures on mobile App *			•
	* Also available as a single product	Basic	Our recommendation!	All-in

Kontakt

Would you like more information about our SAP add-on "MailCenter Montitoring"? Talk to us. We are at your disposal for a comprehensive discussion and a product demo.

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Have fun with your SAP.

