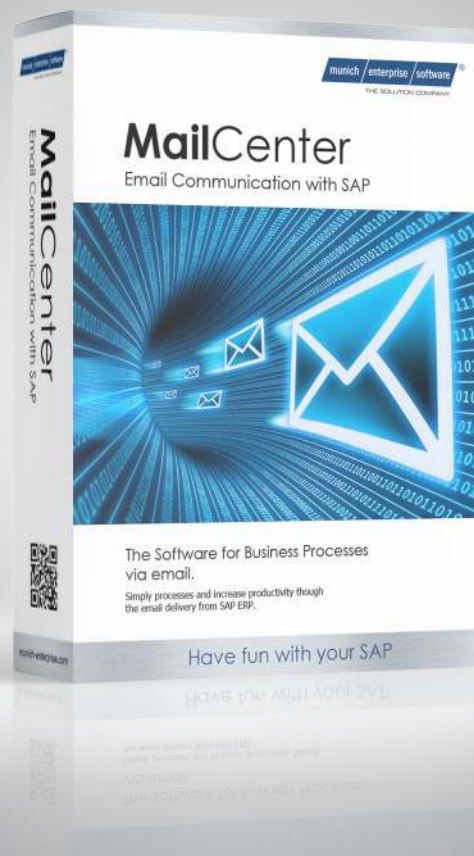


# MailCenter

The Software for SAP Business Processes  
via email

04/2018



Digital, economical and practical business mail

# Product Description

The **MailCenter for SAP** is an email management platform which makes business processes more efficient and economical. SAP business documents can be shipped easily, quickly and flexibly via email from the SAP ERP system to business partners. Thus, the add-on serves as an important building block within the framework of a company-wide enterprise content management strategy.

The solution provides comprehensive functions for receiver determination, mail processing and master data maintenance directly in the SAP backend. The easy operation and flexible adaptation to the respective business process enables efficient workflow management. The central user interface, message description and reporting ensure a high level of transparency. The MailCenter does not require its own hardware.

The MailCenter makes correspondence from SAP ERP more efficient and is proven to cut costs, resources and time.

## Feature Overview

### Recipient and Sender

- Automatic receiver determination
- Individual receiver
- Multiple receivers including Cc and Bcc
- Automatic sender determination
- Master data maintenance

### Texts & Attachments

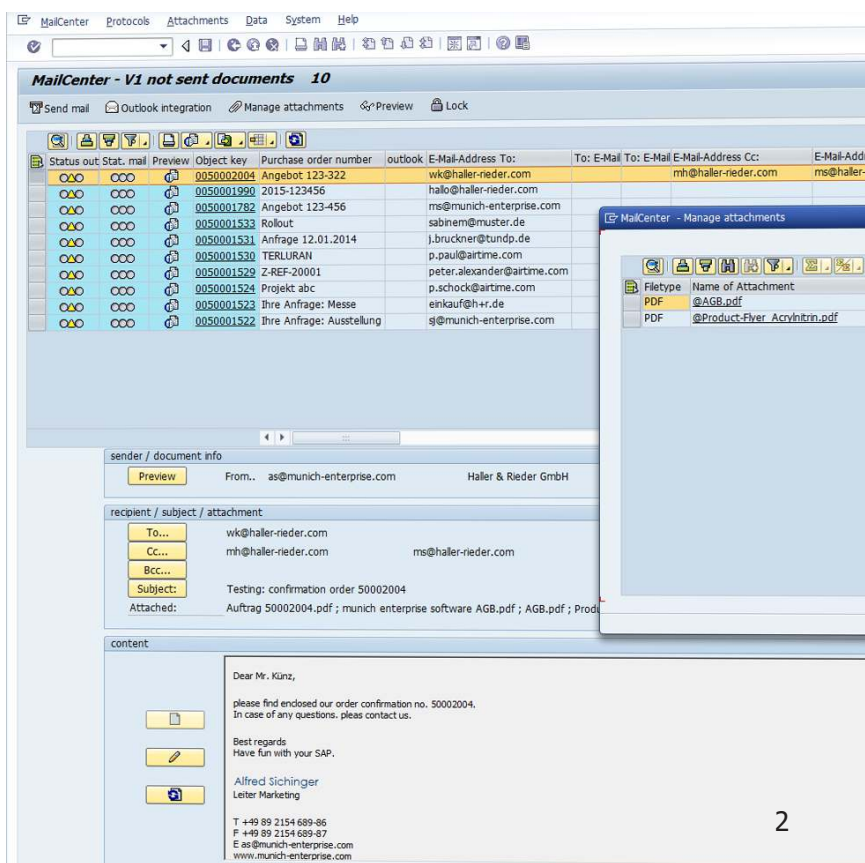
- Individual text design for mail subject and body
- Activity-dependent text generation
- Use of hyperlinks
- Attaching documents from DBMS & GOS and freely accessible file systems
- Automatic and manual integration of file attachments with proposed functions
- Sending SAP documents in PDF and XML formats
- Mail formatting in corporate design
- Signature

### Sending Options

- Send via the MailCenter cockpit with mail preview
- Send in a batch
- Send from the document
- Outlook integration

### Reporting & Settings

- Comprehensive mail management
- Supporting documentation
- Tracking
- Workflow
- Monitoring
- Extensive customising possibilities and user exits



# Benefits for the customer



## Company Benefits

- Efficient business processes that save costs, resources and time
- Short amortization period and long-term cost reductions
- Modern image in a consistent corporate design without any media discontinuity
- Enhanced productivity through shorter processing times
- Competitive advantage thanks to fast communication channels
- Increased customer satisfaction



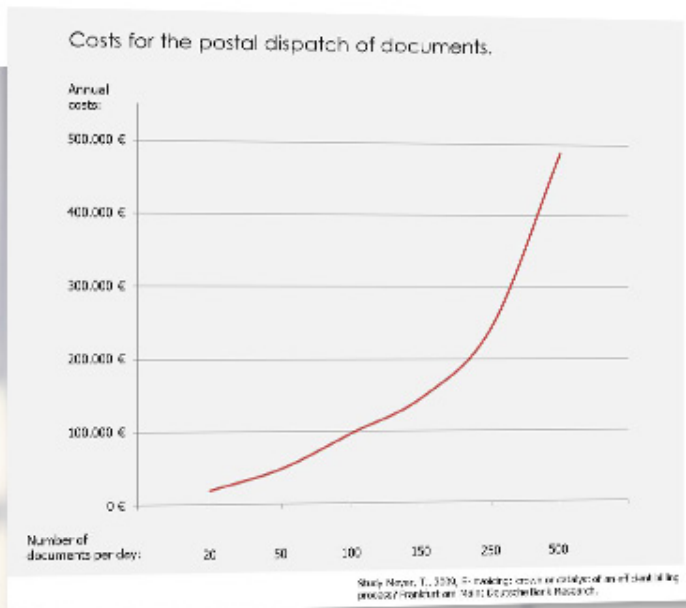
## User Benefits

- Simple dispatch process for SAP documents
- High degree of flexibility
- Personalized communication with business partners
- Adaptable to individual user behavior
- Short communication channels between you and your customers
- Comprehensive overview of all your e-mail traffic



## IT Benefits

- Easy and short implementation
- Compatible with all SAP forms (SAP Script, Smart Forms, Adobe Forms)
- Modification-free and upgradable
- Security of investment
- Enhanced user satisfaction



# Scope

MailCenter is offered as a standard solution and is available in German or English.

In addition to providing the software, we will configure the initial installation for you using the answers you provide to a list of standard questions.

The product can be implemented for the following applications:

Application		Including
<b>V1</b>	<b>Sales &amp; Service</b>	Urging, quotation, order, contract
<b>V2</b>	<b>Shipping</b>	Delivery note
<b>V3</b>	<b>Billing</b>	Invoice, credit memo, cancellation
<b>V7</b>	<b>Shipment</b>	Shipment Documents
<b>EA</b>	<b>Purchasing RFQs</b>	Request, urging, rejection
<b>EF</b>	<b>Purchasing orders</b>	Purchase order, confirmation reminder, urging
<b>EV</b>	<b>Framework contracts</b>	Contract, confirmation reminder
<b>FI</b>	<b>Financial accounting</b>	Reminder, payment advice, SEPA pre notification
<b>MR</b>	<b>Audit of accounting</b>	Consignment, ERS-procedure
<b>WN</b>	<b>Subsequent billing</b>	Agreements

Additional modules are available on request.

## Services we offer

- Technical implementation
- Company-specific configuration
- Handover including briefing on functionality
- Technical documentation
- User documentation

## Technical Data

- Based on SAP NetWeaver/ABAP Application Server technology
- Developed with ABAP and integrated enhancement of ABAP objects
- Integration with Microsoft using Object Linking & Embedding (OLE)

## How to contact us

Would you like to know more about MailCenter as an SAP add-on? Feel free to contact us. We will be happy to discuss your requirements in detail and give you a demonstration of our product.



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