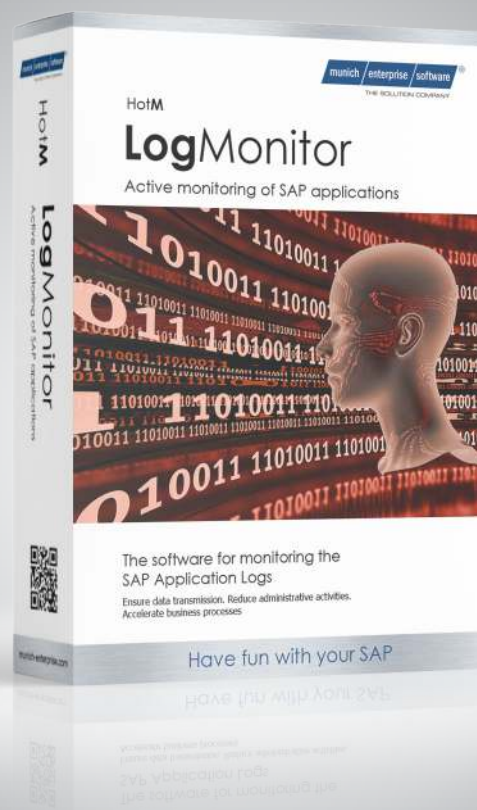


HotM

LogMonitor

The software for monitoring
of the SAP Application Log

03/2019



Monitor your SAP Application Log - safe, easy and efficient

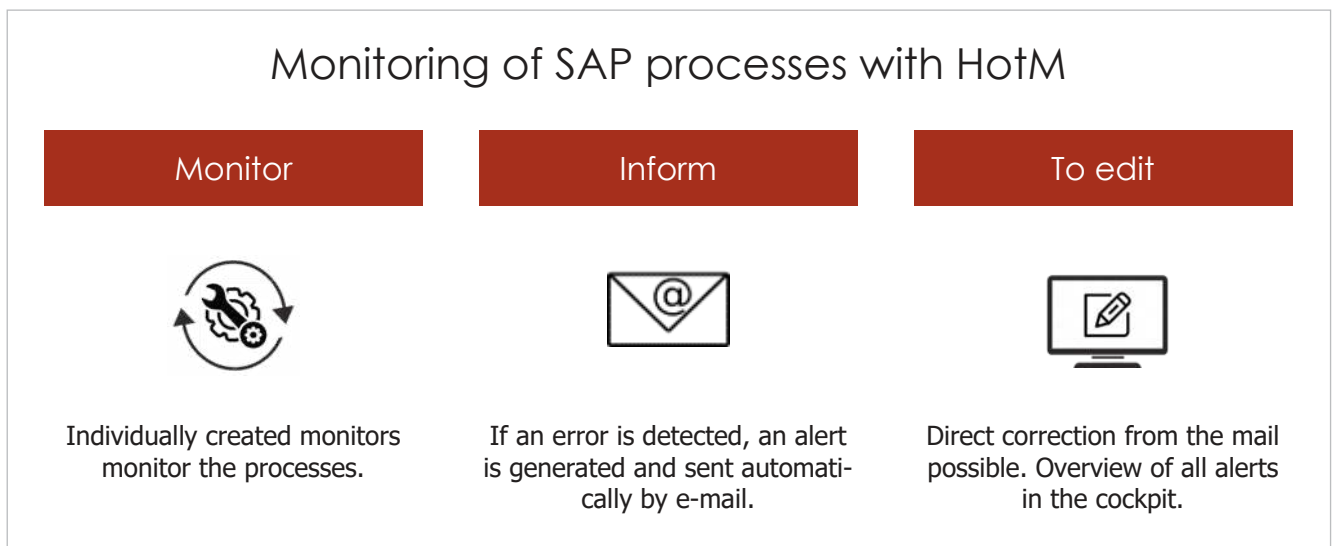
Product description

SAP LogMonitor supports you in the monitoring, processing and administration of applications and processes. It is part of the add-on HotM.

Background: On the one hand, the programs in an ERP environment write messages, exceptions and errors in the Application Log (component BC-SRV-BAL) in most cases. On the other hand, these protocols are often neglected in practice by the users. As a result, warnings and errors are not recognized at all or not in time. In any case, many companies spend valuable time detecting and correcting these system states.

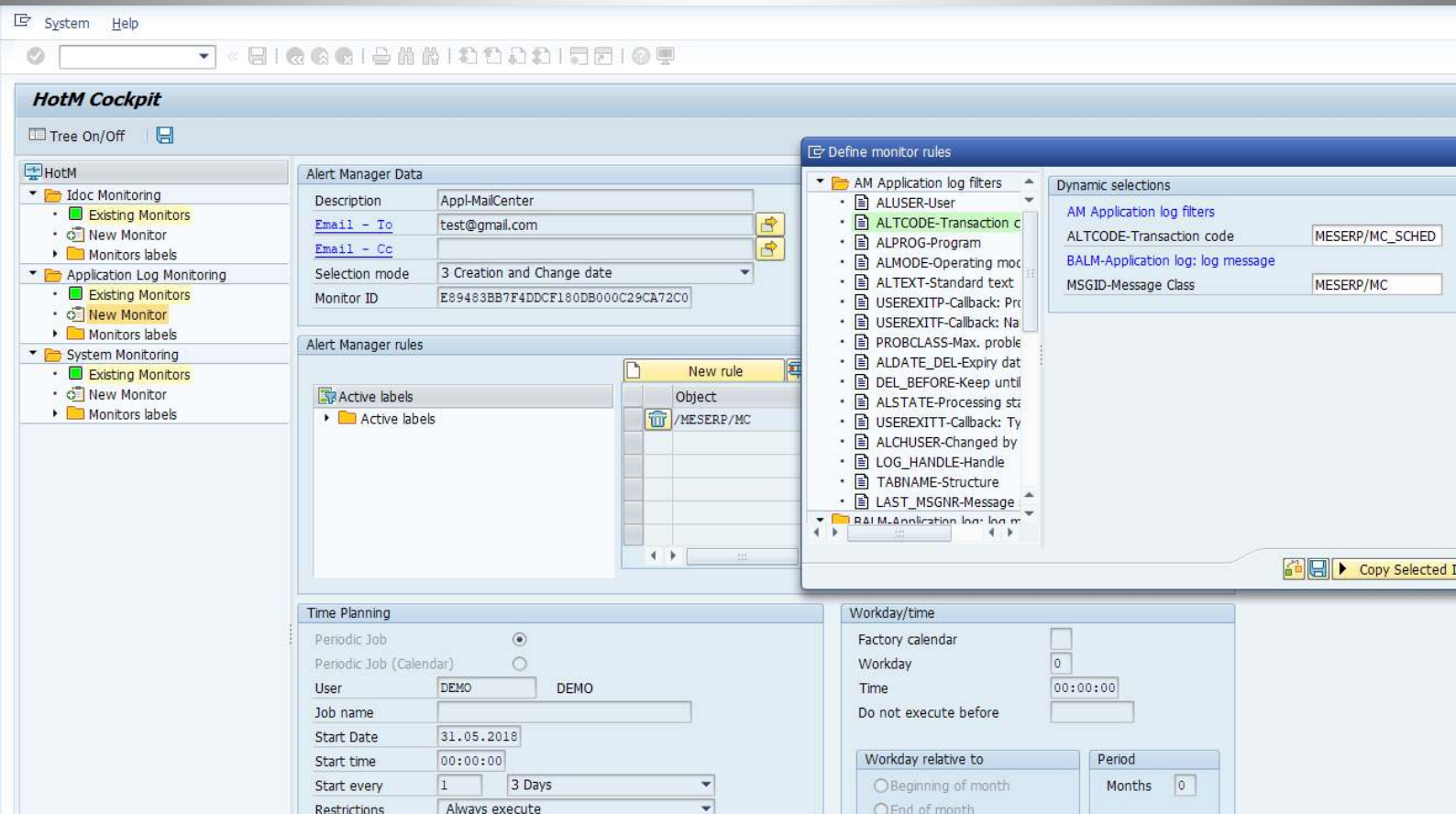
With LogMonitor, you always know whether your SAP processes are running error-free. The LogMonitor Cockpit makes it easy to define process monitoring monitors. These monitors contain a content and technical set of rules for periodic monitoring. Defined system states are recognized immediately. Subsequently, the responsible users are informed automatically by means of a so-called alert by eMail. In order to accelerate the error correction, a jump out of the email takes place into the respective application. The rules for the detection and distribution of messages are defined according to individual requirements.

With timely error detection, LogMonitor helps you reduce delays in your business processes. Faulty system states are detected promptly and can be corrected immediately. The LogMonitor relieves your employees of routine activities by permanently monitoring systems and interfaces.



Function overview

- Defining IDoc Monitors for System Monitoring
- Creation of a set of rules with simple maintenance of technical and content criteria, which generate an alert (notification)
- Test tool for the rules
- Email Alert for „faulty“ system states
- Definition of email distributors
- Simple jump from the e-mail to the application



Customer benefits



Benefits for the company

- Relieving the IT
- Shortening and reducing disruption times in SAP processes
- Increased productivity through fast, smooth processes
- Cost, resource and time savings
- Fast ROI and lasting cost reduction
- Competitive advantage through frictionless communication channels
- Increase customer satisfaction



Benefits for the users

- Reduction of monitoring times by active notification via email
- Fast fault identification
- Efficient transaction processing (error transparency, direct processing, forwarding)
- Simple, user-friendly handling
- Central user interface (cockpit)
- Complete control of SAP processes according to individual rules



Benefits for the IT

- Easy implementation and short introduction time (ready-to-run)
- Modification-free and release-capable
- No further hardware / server necessary
- Easy administration
- Increased user satisfaction

Scope

The add-on is offered as a standard solution. The application is available in German and English.

You can download the software via our portal. Afterwards, you import these into your SAP system. Thereafter, the product is ready for use immediately. You do not need any other software and service components.

The so-called monitors, with which you determine the important technical and content regulations for you, you can define yourself by means of a detailed user documentation.

Services

- Portal access for software download
- Transports with relevant software components
- User documentation
- Support Hotline

Technical specifications

- Base - NetWeaver Application Server 7.00 (ABAP)
- Suitable for ECC 6.0 and S/4 HANA
- Developed with ABAP and integrated extension ABAP Objects

Contact

Would you like more information about our SAP add-on „**LogMonitor**“? Talk to us.
We are happy to be at your disposal for a comprehensive discussion and a product demo.



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